

# SHORE WATER COMPANY

105 23<sup>rd</sup> AVE, SOUTH SEASIDE PARK, NEW JERSEY 08752 \* (732) 793-0767

## **Use of Company Owned Curbstops and Valves**

The curbstop is a valve on the water service line that is typically located at or near the edge of the road. The curbstop is owned by Shore Water Company and it delineates where the company owned service line from the watermain ends and the customer owned line to the house begins. Any leak repairs or maintenance that needs to be performed after the curbstop is the responsibility of the customer.

Turning off water service at the Company owned curbstop typically occurs due to non-payment or at the customer's request. The Company is authorized to charge a \$75 fee for providing this service during normal work hours and \$125 after hours.

Customers or their contractors should never operate the curbstop owned by the Water Company. If damage occurs to the valve and the customer or their contractor have operated it then the Customer will be responsible for the repair costs.

If a customer or their contractor turns the water back on after it has been turned off by the Company for whatever reason the customer will still be charged the turn-on fee of \$75.

For seasonal shut off purposes we suggest that the customer install their own shut valve near the home that they can operate seasonally when winterizing the home.

If a customer is shut-off for non-payment and continues to turn the water back on then a locking device will be installed on the shut-off and additional fees up to \$250 will be charged in order to resume service.

If you have any questions, please feel free to contact us at (732) 793-0767

8/2/23